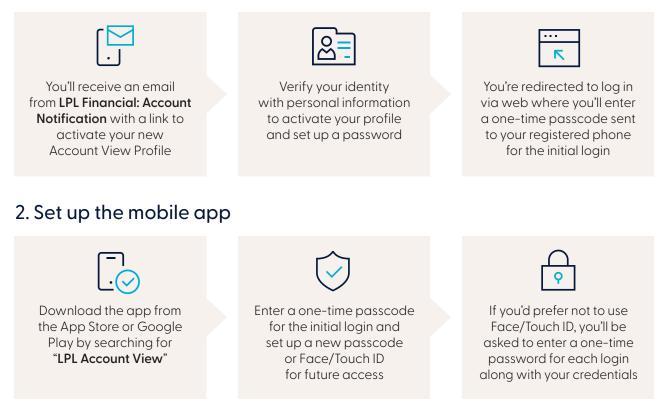
ACCOUNT VIEW

Getting Started with Account View

1. Activate your profile



Profile activation troubleshooting

Where do I start? Begin by activating your profile through the link in your activation email first. Your profile must be activated before your accounts are accessible in the mobile app.

Does the activation email download the mobile app? Clicking the email activation link from a mail app on your phone does not automatically download or open the mobile app. Once you have activated your profile via the web, download the mobile app from the App Store or Google Play.

What are my secure access options for the app? You can choose to use biometrics like FaceID or fingerprint to log into the mobile app to avoid entering a one-time passcode for each login.

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